

APPENDIX 3: Summary of business consultation feedback

	Beckenham	Bromley
Number of interviewees	20	19
Sectors represented	Local or independent retailers / hospitality (60%), National retailers / hospitality (30%), Leisure (10%)	National retailers / hospitality (32%), National commercial (16%), Local or independent retailers / hospitality (16%), Local or independent commercial (16%), Public sector (11%), Leisure (5%), Voluntary sector (5%)
Interviewees aware of BIDs previously (%)	50%	32%
In favour of BIDs being explored (%)	70%	100%
Interested in taking part in follow up discussions (%)	90%	100%
Top 5 issues to tackle	<ul style="list-style-type: none"> • Parking and delivery problems • Anti-social behaviour / crime • Poor access – especially to rear of stores • Vacant shops • Poor retail mix 	<ul style="list-style-type: none"> • Lack of big name retailers • Lack of evening economy • Parking – inc availability & cost • Vacant shops • Poor wayfinding and disconnection between parts of the town
Top 5 suggestions for improvement	<ul style="list-style-type: none"> • More parking / cheaper parking for shoppers • More and better events and markets • Improve security – inc more police presence • Improved marketing for the town • Improved street cleansing 	<ul style="list-style-type: none"> • More events and installations – inc youth events • Encourage inward investment – esp higher end retailers • Improve connectivity between parts of town • Develop business community • Improve transport connections